

MT Networks, LLC Net Neutrality Transparency Disclosure

Open Internet Transparency Disclosure

The following disclosure describes the network practices, performance characteristics and commercial terms for Madison Telephone, LLC d/b/a MT Networks, LLC (MT Networks) pursuant to the Federal Communications Commission's Open Internet Transparency requirements in 47C.F.R §8.3.

We provide a variety of Internet offerings to our residential and business customers over our broadband network and through other communications facilities connecting to the Internet. We monitor our network and traffic patterns and make changes we deem necessary to manage and improve overall network performance. We use reasonable, nondiscriminatory, network management practices to improve overall network performance to ensure a high-quality online experience for all users. We use various tools and techniques to manage our network and deliver our service. Our network management practices do not target any specific content, application, service or device. As network management issues arise and as technology develops, we may employ additional or new network management practices. We also contract with one or more third-party companies for certain network monitoring and management services.

Network Practices

MT Networks **DOES NOT** engage in any of the following network practices: **blocking, throttling, affiliated or paid prioritization.**

Our **congestion management** policy **DOES NOT** target any specific content, applications, services, or devices, or otherwise inhibit or favor certain applications or classes of applications. Our broadband Internet network is a shared network. This means that our customers share upstream and downstream bandwidth. The goal of our congestion management practices is to enable better network availability and speeds for all users. We monitor our network for utilization trends. We receive regular reports showing changes in network traffic and congestion. We use this information to plan increases in available bandwidth, port additions or additional connectivity to the Internet. If new technologies or unforeseen developments in the future make it necessary to implement an active congestion management program, we will update these disclosures and otherwise notify our customers of the scope and specifics of this program.

Our **application-specific** practices are limited in scope. Our policy **DOES NOT** modify protocol fields in ways not prescribed by protocol standard or otherwise inhibits or favors certain applications or classes of application. When necessary, to protect the security of our network and our customers, we may block known hostile ports. In such cases, we may block that specific port until the attack ceases, at which time we remove the block.

MT Networks **DOES NOT** place any general restrictions on lawful devices that a customer may connect to our network, so long as the device is: (i) compatible with our network; and (ii) does not harm our network or other users.

Our **security** practices are in place to maintain the security of our network. We use a number of tools and techniques to protect our network and end users from malicious and unwanted Internet traffic such as preventing the distribution of viruses or other harmful code. We will also block known hostile ports to prevent unwanted files, browser hacking and virus attacks.

Performance Characteristics

Our broadband Internet service enables a customer to connect an Internet-enabled device through either a wired or wireless connection. Our broadband Internet access service enables residential and commercial subscribers to access all lawful content, applications, and services of their choice available on the Internet.

No Internet service provider can guarantee a specific speed at all times – the actual speed a customer will experience while using the Internet depends on a variety of conditions. These can include the customer's computer, the customer's home network configuration, or the performance of the website visited.

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We deliver our fiber to the premise broadband Internet service over our fiber network using active Ethernet or gigabit-capable passive optical network equipment. Customers subscribing to our fiber service access our network using optical network terminals. To connect from our network to the Internet, we use fiber access equipment that acts as a gateway to the Internet for our customers.

We deliver our wireless broadband Internet service over fixed-wireless network using a base station and antenna. Customers subscribing to our fixed wireless Internet access our network using fixed wireless customer premise equipment. This is a shared network, which means that our customers share upstream and downstream bandwidth.

Our **expected and actual speeds and latency** policies are stated here. We offer customers a variety of broadband Internet service levels. We provide a description of the **expected performance** with regards to maximum transfer speeds associated with each service level for both residential and business services on our website.

The **speeds** we identify for each broadband Internet service level are the maximum upload and download speeds that customers are likely to experience. We provision our equipment and engineer our network to deliver the speeds to which our customers subscribe. However, we do not guarantee that a customer will actually achieve those speeds at all times. A variety of factors can affect upload and download speeds, including customer equipment, network equipment, congestion in our network, congestion beyond our network, performance issues with an Internet application, content, or service, and more.

Latency is another measurement of Internet performance. Latency is a term that refers to the time it takes for information to travel between your computer and your Internet destination. High latency occurs when the time it should normally take for the information to make the trip becomes abnormally long. Latency is typically measured in milliseconds, and generally has no significant impact on typical everyday Internet usage. Most applications, such as email and websites, work well despite average latency. Highly interactive applications, such as multi-player games, do not work well with higher latency. As latency varies based on any number of factors, it is not possible to provide customers with a single figure that will define latency as part of a user experience.

The **actual speed and latency** experienced by individual users may vary depending upon network conditions and other factors. We provide an **online speed test** for our customers, available at <https://www.speedtest.net/>.

Commercial Terms

Monthly **prices** for our residential and business broadband Internet access services are available on our website at <http://www.madtel.net/madtel-internet>. An early termination fee may be charged if a customer disconnects while under a contracted agreement with MT Networks. Our privacy policy is also available on our website at <http://www.madtel.net/privacy-policy>.

We welcome questions about our broadband Internet access service. If an end user or edge provider has complaints and/or questions, please contact us at 1-800-794-4740 or email us at mtn.information@gmail.com